

# RedMax 1/4 turn actuators - size S

Electrical, explosion proof rotary actuators

On-off / 3-pos. control mode, 24...240 VAC/DC, 95° angle of rotation incl. 5° pretension 5/10 Nm, 15/30 Nm without and 5/10 Nm, 15 Nm with safety operation (spring return)

ATEX tested in acc. with directive 2014/34/EU for zone 2, 22

# Compact. Easy installation. Universal. Cost effective. Safe.

Туре	Torque	Supply	Motor running time	Spring return	Control mode	Feedback	Wiring diagram
RedMax- 5.10	5 / 10 Nm	24240 VAC/DC	3 / 15 / 30 / 60 / 120 s/90°	-	On-off, 3-pos.	-	SB 1.0
RedMax-15.30	15 / 30 Nm	24240 VAC/DC	3 / 15 / 30 / 60 / 120 s/90°	-	On-off, 3-pos.	-	SB 1.0
RedMax- 5.10 - F	5 / 10 Nm	24240 VAC/DC	3 / 15 / 30 / 60 / 120 s/90°	3 or 10 s/90°	On-off, 3-pos.	-	SB 2.0/2.1
RedMax- 15 - F	15 Nm	24240 VAC/DC	3 / 15 / 30 / 60 / 120 s/90°	3 or 10 s/90°	On-off, 3-pos.	-	SB 2.0/2.1
RedMaxS/SF Types as above with 2 integrated, potential free auxiliary switches, 5° and 85° angle of rotation 2 × aux. switches			2 × aux. switches	SB 3.0			
RedMax CTS Types as above with aluminium housing and seawater resistant coating (cable glands brass nickel-plated)							
<b>DedMax</b> VAS. Types as shere with stainless steel hereing for corrective embient (ashe slands brees nickel ploted)							

RedMax- ... - VAS Types as above with stainless steel housing for aggressive ambient (cable glands brass nickel-plated)

# Product views and applications

Safety damper











# Description

The RedMax actuators are a revolution for safety, control and shut-off dampers, VAV systems, ball valves, throttle valves and other motorized applications for HVAC systems in chemical, pharmaceutical, industrial and offshore/onshore plants, for use in Ex-areas zone 2 (gas) and zone 22 (dust).

Highest protection class (ATEX) and IP66 protection, small dimensions, only 3,5 kg weight, universal functions and technical data, an integrated heater and an optional stainless steel housing guarantee safe operation even under difficult environmental conditions. High quality brushless motors guarantee long life.

All actuators are programmable and adjustable on site. Special tools or equipment are not required. Motor running times and torques as well as spring return times, according to the actuator type, are selectable or adjustable on site. The integrated universal power supply is self adaptable to input voltages in the range of 24...240 VAC/DC. The actuators are 100 % overload protected and self locking.

...Max-...F actuators are equipped with spring return fail safe function. Standard shaft connection is a double square direct coupling with 12 × 12 mm.

Different accessories are available to adapt auxiliary switches, terminal boxes or adaptions for ball valves and throttle valves and other armatures.

# **Highlights**

- ▶ For all types of gases, mists, vapours and dusts in zones 2 and 22
- Universal supply unit from 24...240 VAC/DC
- ▶ 5 different motor running times 3–15–30–60–120 s/90°, adjustable on site
- ▶ 2 different spring return running times ~ 3–10 s/90°, selectable on site
- On-off and 3-pos. control with or without spring return function
- ► 5-10-15-30 Nm actuators in the same housing size
- 100 % overload protected and self locking
- ► Compact design and small dimension (L × W × H = 210 × 95 × 80 mm)
- Direct coupling to the damper shaft with double square connection 12 × 12 mm
- ► 95° angle of rotation inclusive 5° pretension
- Robust aluminium housing (optional with seawater resistant coating) or in stainless steel
- ► IP66 protection
- ► Simple manual override included + preparation for comfortable manual override
- Gear made of stainless steel and sinter metal
- ► Weight only ~ 3,5 kg
- ► Integrated heater for ambient temperatures down to -40 °C
- Integrated safety temperature sensor
- Integrated equipment for manual adjustment (push button, lamp, switch)
- Preparation for adaptable and adjustable auxiliary switches type ... Switch
- Wide range of accessories

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RedMax - ... RedMax - ... - F RedMax - ... - S RedMax - ... - SF RedMax - ... - CTS RedMax - ... - VAS

Subject to change!

... -VAS



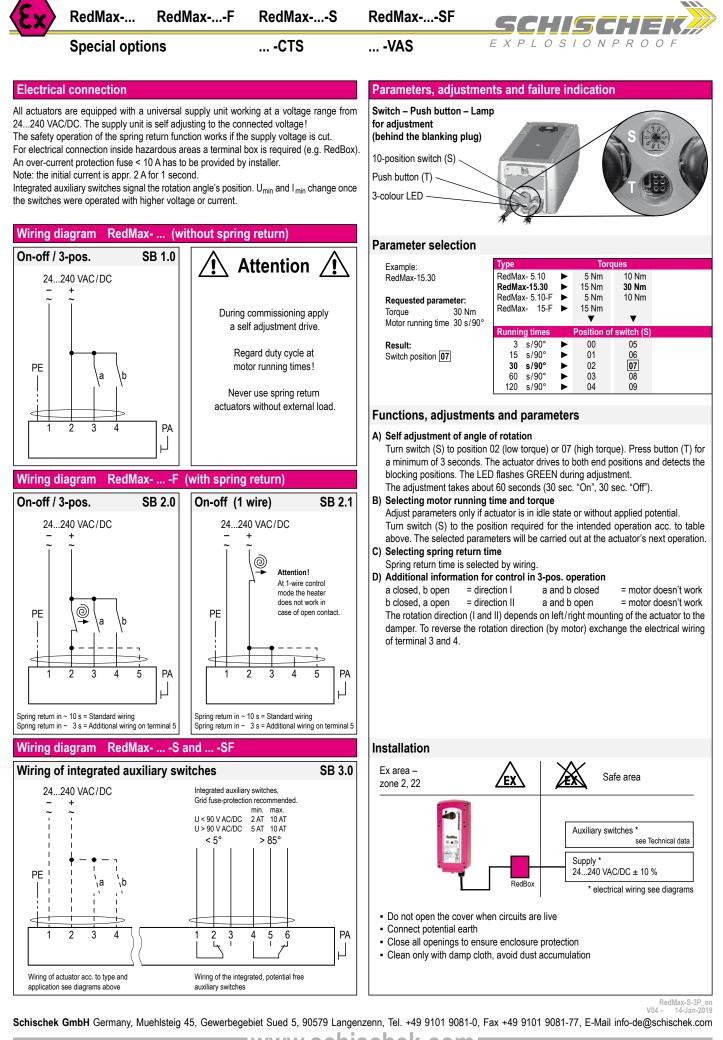
Special options ... -CTS

Technical data	RedMax- 5.10	RedMax- 15.30	RedMax- 5.10 -F	RedMax- 15 -F		
Torque motor (min.)	5 / 10 Nm selectable on site	15 / 30 Nm selectable on site	5 / 10 Nm selectable on site	15 Nm		
Torque spring (F)	-	-	min. 10 Nm	min. 15 Nm		
Torque blockade	In blockade and end positions tore	ques are higher than above specified	torques for motor and spring.			
Dimensioning of external load	Upon spring return the external load should be max. 80 % of torque spring (F).					
Supply voltage / frequency	24240 VAC/DC ± 10 %, self ada	aptable, frequency 5060 Hz $\pm$ 20 %				
Power consumption	max. starting currents see ①Ext	ra information (in acc. with voltage, I $_{ m s}$	<sub>tart</sub> >> I <sub>rated</sub> ), approx. 5 W holding power, a	pprox. 16 W for heater		
Protection class	Class I (grounded)					
Angle of rotation and indication	95° incl. ~ 5° pretension, mechanical value indication					
Working direction	Selectable by left/right mounting to the damper/valve shaft					
Motor running times	3 / 15 / 30 / 60 / 120 s/90° selectable on site					
3 sec. mode – motor	In acc. with the supply voltage an	d external torque 3 to 4 s/90° angle c	of rotation			
Motor	Brushless DC motor					
Control mode	On-off and 3-pos. in acc. with wiri	ng, selectable on site				
Spring return (F)	-	-	spring return upon voltage interruption			
Spring return response time	-	_	up to 1 sec. after voltage interruption			
Spring return running time (F)	-	-	~ 3 or 10 s/90° selectable on site			
3 sec. mode – spring return	-	_	~ 3 to 4 s/90° angle of rotation acc. to external load			
Safety operations at 10 sec. (F)	-	-	min. 10,000 acc. to construction of dam	per and ambient		
at 3 sec. (F)	– min. 1,000 acc. to construction of damper and ambient					
Auxiliary switchesS,SF	2 integrated auxiliary switches, sw	vitching at 5° and 85° angle of rotation	n, potential free. Grid fuse-protection is reco	ommended!		
	$U_{max}/I_{max} AC = 250 V/5 A; U_{min}$	AC/DC = 5 V; After one-time op	eration with U > 24 V AC/DC or I > 100 mA	: U <sub>min</sub> AC/DC = 12 V		
	$U_{max}/I_{max}DC = 48 V/1 A; I_{min}$	AC/DC = 5 mA;		I <sub>min</sub> AC/DC = 100 mA		
Axle of the actuator	Double square 12 × 12 mm, direc	t coupling, 100 % overload protected	and self locking up to 15 Nm			
Electrical connection	Cable ~ 1 m, wire cross section 0.5 mm², equipotential bonding 4 mm².					
	Connections in hazardous areas r	equire a terminal box!				
Diameter of cable	~Ø7.1 mm	~Ø7.1 mm	~Ø7.4 mm	~Ø7.4 mm		
	2 cables in the versions $\ldots \mbox{-}S$ and	SF (~ Ø + 7.4 mm)				
Cable gland	M16 × 1.5 mm					
Manual override	Use delivered socket wrench, ma	x. 4 Nm				
Heater	Integrated, controlled heater for a	mbient temperature down to -40 °C				
Housing material	Aluminium die-cast housing, coated. Optional with seawater resistant coating (CTS) or stainless steel housing,					
	№ 1.4581 / UNS - J92900 / similar					
Dimensions (L × W × H)	210 × 95 × 80 mm, for diagrams s	ee ①Extra information				
Weight	~ 3,5 kg aluminium housing, stain	less steel ~ 7 kg				
Ambients	Storage temperature -40+70 °C	C, working temperature −40+40 °C	at T6 and −40…+50 °C at T5			
Humidity	090 % rH, non condensing					
Operating 3 sec. motor run time	In 3 s mode the motor will work only after 1 minute of voltage supply. While open/close operation (open voltage supply and shut it down)					
	motor works only with speed of 15	5 s/90°				
≥ 15 sec. motor run time	at 15 / 30 / 60 / 120 s 100 % of EI	D is permitted (ED = duty cycle)				
Wiring diagrams	SB 1.0	SB 1.0	SB 2.0 / 2.1	SB 2.0 / 2.1		
Scope of delivery	Actuator, 4 screws M4 × 100 mm,	4 nuts M4, Allen key for simple manu	al override			
Parameter at delivery	5 Nm, 30 s/90°	15 Nm, 30 s/90°	5 Nm, 30 s/90°	15 Nm, 30 s/90°		

Approbations						
ATEX Directive	2014/34/EU	CE Marking	CE 0158			
ATEX Conformity	EPS 18 ATEX 1 216 X	EMC Directive	2014/30/EU			
IECEx Conformity	IECEx EPS 18.0107X	Low Voltage Directive	2014/35/EU			
Marking Gases	II 3 (3) G Ex db [ic Gc] IIC T6, T5 Gc	Enclosure Protection	IP66 in acc. with EN 60529			
TypesCTS	II 3 (3) G Ex db [ic Gc] IIB T6, T5 Gc					
Marking Dusts	II 3 (3) D Ex tc [ic Dc] IIIC T80°C, T95°C Dc					

RedMax-S-3P\_en V04 – 14-Jan-2019

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# Important information for installation and operation

### A. Installation, commissioning, maintenance

All national and international standards, rules and regulations for hazardous Ex-areas must be complied with. Certified apparatus must be installed in accordance with manufacturer instructions. If the equipment is used in a manner not specified by the manufacturer, the safety protection provided by the equipment may be impaired. For electrical installations design, selection and erection, EN/IEC 60079-14 can be used.

For electrical connection an Ex-e terminal box is required (e.g. RedBox-...).

Attention: If the actuator is put out of operation all Ex rules and regulations must be applied. You have to cut the supply voltage before opening the terminal box!

The cables of the actuator must be installed in a fixed position and protected against mechanical and thermical damage. Connect potential earth. Avoid temperature transfer from armature to actuator! Close all openings with min. IP66.

For outdoor installation a protective weather shield against sun, rain and snow should be applied to the actuator as well as a constant supply at terminal 1 and 2 for the integrated heater. During commissioning apply a self adjustment drive.

Actuators are maintenance free. An annual inspection is recommended. For electrical installations inspection and maintenance, EN/IEC 60079-17 can be used. Ex-actuators must not be opened by the customer.

### B. Manual override

Manual override only if supply voltage is cut. Use delivered socket wrench with slow motions, usage can be tight.

Attention: Releasing or letting go the Allen key too fast at manual operating actuators with spring return causes risk of injury!

### C. Shaft connection, selection of running time

Actuators are equipped with a direct coupling double square shaft connection of 12 × 12 mm. For round shafts adaptors/clamping connection (accessories, e.g. KB-S) are available. The housing of the actuator is axially symmetrically built to select Open-close direction of the spring return function by left-right mounting. Using the 10-position switch different motor running times and spring return running times can be selected on site in acc. to the actuator type.

#### D. Operation with 3 sec. motor running time

#### Note following:

- The 3 sec. motor running time mode is only available in switch position 0 and 5 and at a constant supply voltage applied for a minimum of 1 minute on terminal 1 and 2.
- 2. The actuator opens at voltage on terminal 3 (resp. closes) and closes at voltage on terminal 4 (resp. opens) depending on mounting position of the actuator.
- 3. The max. duty ratio is 10 % resp. 1 cycle/minute. Between two fully 3 sec. cycles in the same direction there must be a minimum intermission of 1 minute. Trying to run the actuator in the same direction in less than the required minimum of 1 minute the function will be blocked for the rest of the idle period. Later the release for the next cycle is made automatically by an internal timing relay.
- Same function is applied on spring return actuators, fail safe operation is regarded same as a motor running cycle.
- Trying to use the 1 wire On-off methode in switch position 0 and 5, software changes the motor running time temporarily and automatically to 15 s/90° to protect the actuator for overheating due to uncontrolled duty ratio.

### E. 3-position control mode

...Max actuators are in the best way suitable for the 3-pos. operation. To protect such elements as gears and mounting elements against harmful influences like minimum pulse time, ...Max actuators are protected via internal electronics. It ignores impulses < 0.5 s, the cyclic duration must be min. 0.5 s. At changing direction the pause is 1 s.

### F. Spring return

Spring return function works only if the supply voltage for terminal 1 or 2 is cut. In the event of an electrical interruption, the spring returns to its end position even if supply voltage is available again during return function. Thereafter operation will continue.

#### G. Operation at ambient temperatures below -20 °C

All actuators are equipped with a regulated integrated heating device designed for employments down to -40 °C ambient temperature. The heater will be supplied automatically by connecting the constant voltage supply on the clamps 1 and 2.

- 1. After mounting the actuator must bei immediately electrically connected.
- The heater switches on automatically when actuator reaches internally -20 °C. It heats up the actuator to a proper working temperature, then heater switches off automatically. Actuator will not run during heating process.
- 3. The adjustment options are only ensured after this heating up period.

### H. Excess temperatures

In acc. to the ATEX rules and regulations Ex actuators must be protected against excess temperature. The internal thermostat works as a maximum limiter and, in the event of failure at incorrect temperatures, shuts off the actuator irreversible. An upstream connected temperature sensor stops the actuator before reaching its max. temperature. This safety feature is reversible, after cooling down the actuator is completely functional again. In this case the failure must be eliminated immediately on site!

### I. Synchron mode

Do not connect several actuators to one shaft or link mechanically together.

### J. Mechanical protection

Actuators must be operated with a minimum external load.

After installing the actuator to the damper/armature a self adjustment drive has to be performed in order to protect the damper/armature against mechanical overload. During operation the actuator reduces briefly its speed (motor power) before reaching the end position for a "gentle" blockade/stop.

### K. Intrinsically safe circuits

The supply of the push button (adjustment drive), the 10-position switch (adjustment of torque and running time) and the LED indicator is performed intrinsically safe!

### L. Loss of voltage

In switch position 00, 01 and 05, 06 (motor running times 3 sec. and 15 sec.) and after interrupted voltage the actuator (types 5.10 and 15.30 and ...-S) moves in OFF position then the actuators works regarding control signal.

### ①Extra information (see additional data sheet)

Additional technical information, dimensions, installation instruction, illustration and failure indication

### Special solutions and accessories

CTS	Types in aluminium housing with seawater resistant coating,	RedBox	Terminal boxes for zone 2, 22
parts nickel-plated		MKK-S	Mounting bracket for boxes typeBox directly on actuator
VAS	Types in stainless steel housing, parts nickel-plated	RedSwitch	2 external aux. switches, adjustable for zone 2, 22
Adaptions	for dampers and valves on request	HV-S	Comfortable manual override forMax actuators size S
RedMaxS3Ambient temperature up to +60 °C (T4), 110240 VAC/DC, 25 % ED			Clamp for damper shafts Ø 1020 mm and $\Box$ 1016 mm
RedMaxS7 Actuator shock approved up to 500 g		AR-12-xx	Reduction part for 12 mm square connection to 11, 10, 9 or 8 mm shafts
		Kit-S8	Cable glands nickel-plated

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# Extra information for ... Max actuators – size S

for optimization of planning, installation and initial startup for safe operation



# Assembly

- Dimensions, drill plate
- Control elements: switch push buttons LED
- Outdoor installation
- Mounting on air dampers (form-fit and force-fit)
- Mounting on fire dampers (form-fit)
- Mounting on butterfly valves and ball valves
- Mounting of terminal box ...Box and auxiliary switch ...Switch

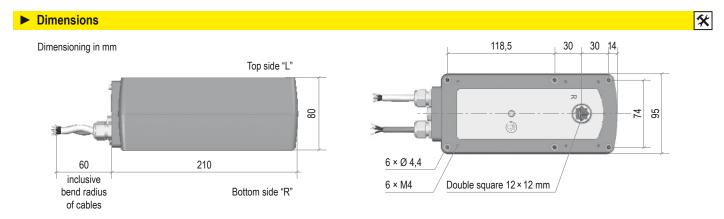


Power supply design

- Line cross sections
- Problem treatment/error indication

# Subject to change!

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## Control elements: switch – push button – LED

All actuators are equipped with a 10-position switch, a push button and a multicolour LED for calibration. These control elements are to be found cable-laterally behind the two middle sectioned dummy plugs. For operation these must be removed. The calibration can be achieved despite lining up power supply at the actuator. The explosion prevention is not impaired thereby. However, it has to be of great concern that the dummy plugs must be rescrewed in order to comply with the IP-protection class.

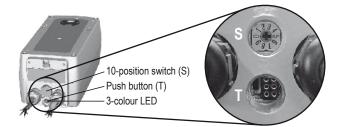
The operation of the switch and button has to be done by means of a small screwdriver. Force with strong pressure and/or rotation is to be avoided in any case, since otherwise control electronics can be damaged irreparably. Adjustments of torque and running time can be achieved also before mounting. The adjustment of angle of rotation can be started only with an outside load and accurate mounting.

## Outdoor installation

When mounting actuator outdoors it has to be certain that the actuator is protected against direct sun exposure (heat and UV!), rain and snow by employing an enclosure roof. Supply voltage is to be applied immediately after mounting in order to assure integrated heating at start.

Since actuators must have an internal temperature fuse, they may not be exposed to a too high temperature, neither at storage nor during operation. Otherwise the fuse could respond and switch off the actuator irreversibly.

Switch – Push button – Lamp for adjustment (behind the blanking plug)





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# Mounting of ...Max actuators

...Max actuators size S are equipped with a 12 × 12 mm (double square) shaft connection by default. The form-fitting shaft connection is the most secure connection between damper shaft and actuator because slipping or slipping through is avoided compared to the force-fit clamp-connection.

The actuator will be connected firmly to the damper or fixed to a mounting bracket by means of four screws M4 × 100 mm (scope of delivery).

For connection to round or square damper shafts smaller or larger than 12 × 12 mm a tensionally locked connection can be realized with the mounting clamp "KB-S" (optional accessory).

For square damper shafts 8 × 8 mm, 9 × 9 mm, 10 × 10 mm or 11 × 11 mm reducing bushes are also available.

The actuators are axially symmetric developed. In case of spring return function the safety position must be selected by turning the actuator to 180°.

Furthermore it is to be considered that the actuators have a total angle movement of approx. 95° in order to realize a pretension on the control element (damper or the like).

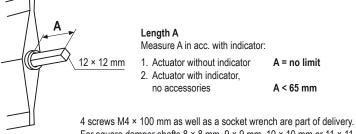
### Mounting on air dampers

Form-fitted shaft connection - Mounting on square damper shaft

### Mounting:

- 1. Affix tap holes M4 (in accordance with drill template) on the damper or to a mounting bracket.
- 2. Adjust drive shaft of the actuator with the socket wrench that the drive stands
- perpendicularly to the damper before plugging actuator onto the damper shaft.
- 3. Plug actuator onto damper shaft and fix diagonally with 2 screws.
- 4. Remove the socket wrench.
- 5. Pivot and tighten the remaining screws.

### Dimension of the damper shaft



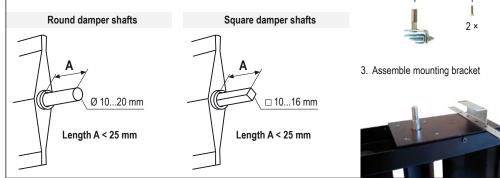
For square damper shafts  $8 \times 8$  mm,  $9 \times 9$  mm,  $10 \times 10$  mm or  $11 \times 11$  mm reducing bushes are available as optional accessories.

### Force-fitted shaft connection – Mounting of clamp "KB-S"

#### Mounting:

- Insert mounting clamp into drive shaft and screw tightly from opposite side with

   Pre-assemble mounting clamp the socket wrench.
- 2. Screw in two screws functioning as an anti-twist locking device.
- 3. Install mounting bracket at the damper.
- 4. Mount actuator on the damper shaft, adjust it in the mounting bracket and install it in such way that it can implement an oscillating motion for the reconciliation of the non-centric connection. Tighten the clamp with the wrench socket.



In order to adjust this and to induce pretension, the driving shaft has to be alined mechanically over the hand-operated control socket "HV" when connecting to the damper shaft.

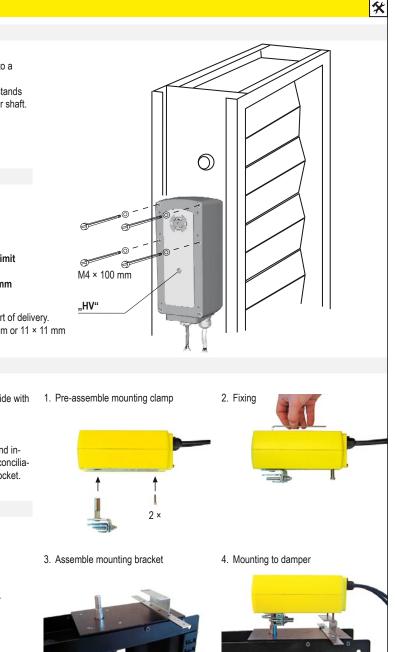
Therefore the actuator sits tilted on the damper shaft.

The socket wrench has to be turned **counterclockwise** when facing the actuator's "**side R**", facing "**side L**" turn manual override **clockwise**.



### Attention: Mount with appropriate safety precautions only!

- The drive shaft is self-locking and may only be mechanically adjusted either with the provided socket wrench or the optional accessory "HV-S" manual override (turn off power supply). External force applied to the shaft can lead to mechanical damage of the actuator!
- At the manual override counteracting forces occure when mounting spring return actuators. Do NOT release manual override under spring tension!



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# Mounting on fire dampers

ExMax-...-BF and RedMax-...-BF actuators integrate an intrinsically safe circuit in order to connect an ExPro-TT-... sensor which works like a temperature trigger. InMax-... and InPro-TT-... are for non hazardous areas.

### Mounting:

- Affix tap holes M4 (in accordance with drill template) on the damper or to a mounting bracket
- Adjust drive shaft of the actuator with the socket wrench that the drive stands perpendicularly to the damper before plugging actuator onto the damper shaft
- 3. Plug actuator onto damper shaft and fix diagonally with 2 screws
- 4. Remove the socket wrench
- 5. Pivot and tighten the remaining screws
- 6. Mount temperature trigger ... Pro-TT-...
- 7. Mount terminal box (type ...Box-BF)
- 8. Plug sensor connector into actuator's socket

Connection of safety temperature trigger ... Pro-TT-...



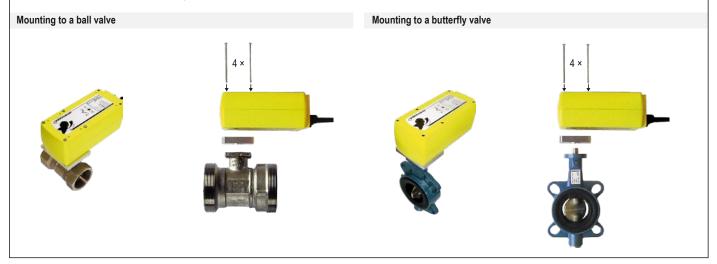


The temperature trigger is mounted directly to the duct or damper wall with pre-assembled tapping screws. The position of the safety elements must guarantee free air flow. ... Pro-TT-... is mounted to the actuator by means of quick fastener M12.

## Mounting to ball valves and butterfly valves

Actuators of size S are equipped by default with a 12 × 12 mm double square form-fitting shaft connection. For mounting to butterfly valves or ball valves a special mounting bracket in acc. with DIN EN ISO 5211 is required.

Since this standard provides only certain basic conditions there can be substantial geometrical differences between armatures which require a special adaption.



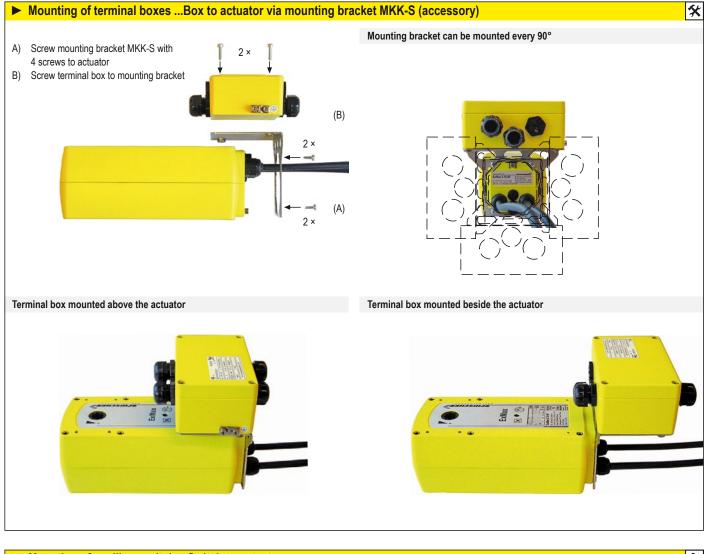
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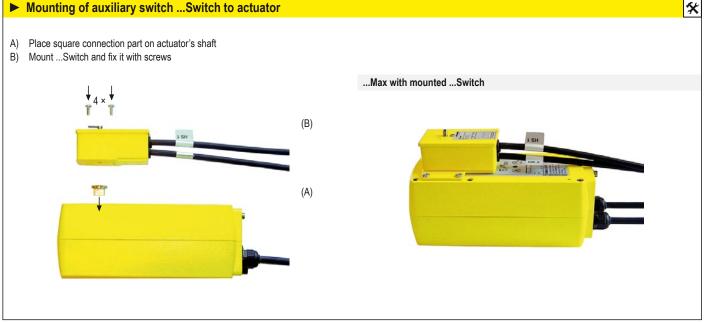
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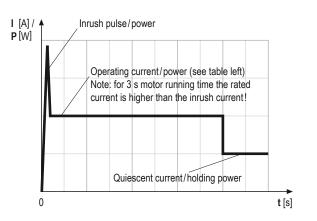


# Power input depending on supply voltage

The design of the on-site supply depends on the selected motor running time and selected supply voltage. Accompanying values are "about values" since there can be construction unit dispersions within electronics. The holding power is run time independently typical at ~ 5 W. The power consumption for the heater is ~ 16 W. In the heating phase the motor is not active !

The initial starting supply voltage required by the actuators power supply unit is  $\sim 2.0$  A. The starting pulse takes about 1 sec. (please consider this while concepting the cross section of the supply line). The power factor is between 0.8 and 0.5 in dependence of motor running time. A line protection should be min. 2 AT.

		Rated current in acc. with motor running time				
Voltage	Current	3 / 7,5 s	15 s	30 s	60 s	120 s
24 V DC	I <sub>Nominal</sub>	4,70 A	1,30 A	0,70 A	0,60 A	0,50 A
120 V AC	I <sub>Nominal</sub>	0,75 A	0,30 A	0,25 A	0,20 A	0,17 A
240 V AC	I <sub>Nominal</sub>	0,37 A	0,15 A	0,12 A	0,10 A	0,08 A

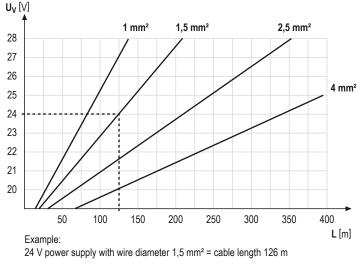


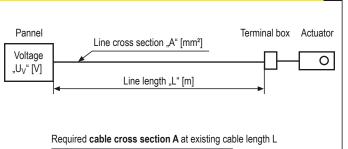
# Cross sections of the inlet line

On long distances between voltage supply and drive, voltage drops occur due to line resistances. As a consequence with 24 VAC/DC the actuator receives a too low tension and does not start. In order to prevent this the cross section of the inlet line is to be dimensioned accordingly.

The accompanying formulas allow the calculation of the necessary line cross section respectively maximal permitted conduit length respectively utilizing the existing line cross section.

Alternatively the secondary voltage can be increased by selecting a transformer.





Example: L = 250 m,  $U_V$  = 30 V Cross section A = 1,5 mm<sup>2</sup>

Maximum cable length L at existing cross section A

L = A × (U<sub>V</sub> – 18 V) : 0,0714

 $A = 0,0714 \times L : (U_V - 18 V)$ 

Example: A = 1,5 mm<sup>2</sup>,  $U_V$  = 24 V Length of cable L = 126 m

For calculation following characteristics are essential:

- U<sub>V</sub> = supply voltage [V]
- A = line cross section [mm<sup>2</sup>]
- L = conduit length [m]

Factor 0,0714 = drive specific factor [Vmm<sup>2</sup>/m] (based on the electrical conductivity of electrolytic copper with a coefficient of 56 m/Ωmm<sup>2</sup>)

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# Problem handling / Error indication

	Problem	Possible cause	Course of action		
01	Actuator does not work	No power supply attached	Attach power supply and turn on		
	LED does not light	• The actuator is operated at ambient temperature beyond specifications and the internal temperature fuse shuts down irreversibly	<ul> <li>Caused by inadmissable operation and for safety relevant reasons the actuator drove into an irreversable condition and must be ex- changed. Accompanying new installation the ambient temperature has to be reduced accordingly</li> </ul>		
02	Actuator does not work LED lights RED	<ul> <li>The actuator is operated at a too high ambient temperature and the internal temperature sensor responded</li> </ul>	<ul> <li>Shut off actuator and let temperature decrease, reduce ambient temperature by suitable measures e.g. ventilation or other mount- ing position of the actuator</li> </ul>		
		BF actuators require a temperature trigger typePro-TT or FireSafe	<ul> <li>Connect trigger, LED changes to GREEN, actuator is ready-to-operate</li> </ul>		
03	Actuator does not work	3-pos. control signal is wired on both entrances	Readjust / correct circuit		
	LED lights GREEN	Required torque is greater than actuators torque	<ul> <li>Adjust a higher torque at the actuator if possible otherwise exchange for a type with higher torque</li> </ul>		
		<ul> <li>Control signals are not attached or attached on a wrong conductor</li> </ul>	<ul> <li>Examine rule and adjusting signals and connect in accordance with diagram</li> </ul>		
		<ul> <li>Actuator is incorrectly mounted and is blocked by an external stop unit</li> </ul>	<ul> <li>Dismount actuator and testdrive without load for operability. Then install actuator accordingly so that the power transmission of the actuator runs the armature/damper without external blockade or torsion</li> </ul>		
		Interchanged supply lines	• Switch wires: 1 must be connected to (–, N) and wire 2 to (+, L)		
04	Actuator does not work	• The actuator has been mounted at temperatures	• Ensure that a constant voltage supply is applied on conductor 1-2		
04	LED is blinking RED	< -20 °C and did not reach its operating temperature of at least -20 °C	<ul> <li>Wait until the required operating temperature is achieved by the actuators internal heating system. The actuator will start operating independently</li> </ul>		
05	Spring return function is 10 s/90°, however should amount to 3 s/90°	Bridge 2–5 is not established	Bridge conductor 2 of the constant voltage supply with conductor 3		
06	Spring return function is 3 s/90°, however should amount to 10 s/90°	Bridge 2-5 is established	Disconnect bridge		
07	Actuator does not start after more than 2 briefly following adjusting functions were set in 3-sec. mode	• The maximal permissable cyclic duration of 10 % ED (ED = duty cycle) in 3-sec. mode was not complied with, the actuator is in a safety disconnection mode	Wait approx. 1 minute until internal electronics cool down to operating temperature		
08	Y-actuators in 3-pos. mode cannot gear into intermediate positions	The conversion of constant mode to 3-pos. mode     was not set	Recalibrate the actuator in accordance with assembly instructions		
09	Actuator sits diagonally on square damper shaft	<ul> <li>Actuators have an angle of rotation of 95° incl.</li> <li>5° pretension. While assembling the pre-load was not considered</li> </ul>	<ul> <li>Dismount actuator off the damper, use enclosed socket wrench to draw up approx. 5° over the hand operated control device before remounting on the damper shaft. Consider assembly instructions !</li> </ul>		
10	Actuator is installed force-fit with shaft connection KB-S onto damper shaft and drives only partially or not at all • Provided that the electrical basic conditions specified above are fulfilled, the anti-twist plate could be installed in a way that the actuator blocks itself due to the twisted and off-centered shaft connection and therefore interlocks		<ul> <li>Loosen the anti-twist plate and remount so the actuator can implement an easy oscillating motion over its angle of rotation</li> </ul>		
11	A modulating Y-actuator working with reduced angle of rotation, reaches its end positions already at > 0 V/4 mA resp. < 10 V/20 mA	<ul> <li>At start up no self-adjustment of angle of rotation was accomplished</li> </ul>	<ul> <li>Accomplish self adjustment of angle of rotation in accordance with assembly instruction</li> </ul>		
12	LED flashes irregularly and  Actuator does not receive sufficient supply voltage actuator does not work		Increase line cross section or power supply		
		Cable to long, voltage drop in the supply line too large	<ul> <li>Increase line cross section or power supply</li> </ul>		

info-Max-S\_en V01 - 9-Mar-2015

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